



<DS Interview: 一般的に出題される可能性の高い質問集>

DS 団体との口頭インタビューは、1) 英語でコミュニケーションが取れるか、2) インターンシップ(トレーニング)の趣旨を理解しているか、3) インターンシップ(トレーニング)内容を理解しているか、を確認する為に実施されます。

下に記載してある回答のポイントをよく読み、ご自分の経験、考え、意見などを交え、インターンシップ(トレーニング)内容に沿った回答になっているかを考えて回答をご準備ください。

<実践問題例>

それでは、実際に聞かれる可能性のある問題への回答を準備しましょう！まず Excel、又は Word を使用し、下記の Q1~Q10 をコピーして転記してください。各問題に対してまず日本語で回答し、その下に英訳をしてください。【インタビュー回答 Yamada Hanako(←ご自身の名前に変更)】とファイル名をつけて保存し、弊社までお送りください。内容を確認いたします。

Q1: What is your favorite city or States in the US and say why?

Q2: Do you plan to visit your favorite city during the program?

Q3: Are you currently studying and if so, what is your major?

Q4: Describe someone you admire(尊敬).

Q5: Why do you want to come to the U.S to do this program?

Q6: If you had an unhappy customer during your program, what would you do first?

Q7: Why do you think your host company hired you? What makes you different?

Q8: What do you like to do in your free time?

Q9: How do you think this internship program will help you personally and professionally in the future?

Q10: What would you tell Americans about your culture?

<回答のポイント>

1. 回答に正解も不正解もありません:ご自分の経験、考え、意見などを取り入れ、そしてインターンシップ(トレーニング)内容に沿って回答をご準備ください。
2. 回答時間:回答時間は少なくとも30秒、長い場合60秒あります。短すぎる回答では単に英語が出来ないという印象を与えてしまいます。過去に経験したことと Example として交えながら、お話ししてください。
3. Example:もし、自分の経験からは面白い話や興味深い回答が準備できない場合は、ご家族やお友達に起こった事件などを取り入れても良いです。何もなければ想像でも良いです。
4. 具体的に回答:曖昧な表現を避け、必ず具体的な Example を挙げてください。真面目すぎる



より、少し面白い話の方が好印象です。堅苦しくないストーリーを作成してください。

<回答の構成>

1. 言いたいこと(Topic Sentence)を最初に述べる。
2. 次に理由・補足説明(Reason/Explanation)を述べる。
3. 具体例(Example)を述べる。
4. 纏め(Closing Statement)を述べる。

<模範解答サンプル>

【Question Example】

What kind of sport do you like and why so. Please feel free to include details.

(Topic Sentences)

I love to play soccer.

(Reason/Explanation)

I started playing soccer when I was in Jr. High School because one of my really good friends was a STAR player with a local soccer team, I used to go to see her play on a regular basis and it inspired me.

(Specific Example)

One day, she asked me to play on a practice game. I had never played soccer or any other real sports before, so I was really, really, horrible, of course! This made me practice soccer very hard, not only on the weekend, but on weekdays, too. After a few years of hard practice, I became a regular member of the team.

(Closing Statement)

Now, I still love soccer, but I play it occasionally just to keep my body fit.

【OK Answer】

I like soccer, and I've been playing soccer for a long time. When I was 10 years old, Soccer was very popular because Japan hosted the World Cup at the time. So, everyone in Japan started to watch soccer. I became a big fan of soccer, too. Then, I joined a local soccer team and since then, I became a soccer player. My position is Center forward. (OK ですがもう少し話を広げられるともっと良い。)

【Bad Answer 1】 Soccer. / I like soccer. / It's soccer.

【Bad Answer 2】: I like soccer and I've been playing soccer for a long time since I was child.



【Bad Answer 3】: I like soccer and I've been playing soccer for a long time since I was 10 years old. My friend asked me to play and so I started to play.

【Bad Answer 4】: I like soccer and I've been playing soccer for a long time. When I was 10 years old, Soccer was very popular. I became a big fan of soccer, too. So, I joined a local soccer team.

Q1: What is your favorite city or states in the US and say why?

ハワイでトレーニングを受ける方へ：たまたまトレーニング先がハワイであるだけで、ハワイに行くためのプログラムではありません。ハワイ好きの人がハワイに行くためにトレーニングに参加すると思われると、DS 団体からの承認は得られません。ハワイ州、ホノルル市、ハワイの島々以外の州や町を回答してください。

DS Organization interviewer wants to check this program for internship training, NOT for your vacation.

(Topic Sentences)Where?

I would have to say that Monterey in California is my favorite city,

(Reason/Explanation)Why? And How?

I love the atmosphere and the cuisine I always experience and the best clam chowder I have ever eaten. Every time I have the option to experience the clam chowder from any restaurant's menu, I am compelled to have it and compare it to the chowder I had in Monterey.

(Specific Example) when? And who?

San Francisco is also famous for their clam chowder and when I went there with my parents they quickly fell in love with the clam chowder. We have eaten at every place we've visited and San Francisco is always an amazing place but always falls short in comparison to Monterey Bay. My parents always prefer the quiet cottage feel and when I told them about my trip to Monterey they were very envious of my experience.

(Closing Statement) what?

My first trip to California I was able to go and experience Monterey Bay and even though I have had the pleasure to visit other cities, this still remains my favorite and I hope to one day bring my family to see it as well.

【Bad Answer】: I like California/ I like New York.

(If you want to say California → I like Los Angeles, California or I like San Diego, California. Etc. If you want to say New York → I like New York City or Long beach,



New York, etc.)

If you have never visited the place and the place is your favorite place, you need to explain the reason why you like the place. For example, you saw the place in a movie/TV show or in a magazine. Also, you need to explain how and why the movie/TV show or an article in the magazine gave such a huge impression to you.

Q2: Do you plan to visit your favorite city during the program?

上で回答した場所に行く予定を立てていない人は、トレーニングに集中したい（パッケージで米国に行くわけではない）という理由から No としてください。（No と回答したからといって、行ってはいけないわけではありません。休暇中やトレーニング終了後にどこへ旅行に行っても構いません。）

Example:

As much as I would like to visit Monterey, I don't have any plans to and instead focus on the internship program. If I am to visit, it would be after my return to Japan.

Q3: Are you currently studying and if so, what is your major?

If it' answer is NO, then you need to add some work history or skill to justify your internship/training. 質問の意味は、単純に学生がどうかを聞いているのではありません。あなたに Internship/Training に参加するに足るバックグラウンドがあるのかどうかを聞かれています。学生であれば Intern/Training にマッチした学部名を言えばよいですが、社会人の場合は 5 年以上の経験があることをここで説明してください。

Example:

I am not currently enrolled in a school, but graduated from ABC University in (Year) with (Major)

Or

Yes, I am studying (Major)

Or

I am not currently enrolled in a school. I, however, have X years of work experience in the xxx industry and so I believe I am qualified for my training.

Q4: Describe someone you admire (尊敬) .

The DS interviewer is checking HOW you can speak English.



(Topic Sentences) who?

I most respect Mr. Walt Disney

(Reason/Explanation) Why?

. There are a lot of famous witticism left behind that still inspire us such as “All our dreams can come true, if we have the courage to pursue them. I only hope that we don’t lose sight of one thing – that it was all started by a mouse.”

(Specific Example) How and which?

I had the privilege and opportunity to take “The Disney Academy seminar” and learned the reason why he founded Disneyland and the concept of Disney. I was able to experience how Disneyland is not just theme park,

(Closing Statement) what?

This is one reason why I respect Mr. Walt Disney so much. His principals laid the foundation for all of the widely popular Disney resorts and theme parks that people enjoy all over the world.

Q5: Why do you want to come to the U.S to do this program?

なぜ米国で無ければならないかを明確に述べてください。また、質問はハワイのことではなく、なぜ“米国”かとう質問なので、回答に一切ハワイという単語は使わないでください。回答のポイントは、なぜ“米国に来たい?”となっていていますが、実際に聞きたいことは、国の場所はなく、米国だから得られる知識・技術・経験を説明してください。

(Topic Sentences) Why?

I want to come to the United States to receive my training because American business practices still dominate business world and therefore, I believe it is the standard of most business if not all.

(Reason/Explanation) who and which?

I believe that methods of conducting customer service in the United State are the standard in the most western countries and so I really want to lean and acquire the techniques.

(Specific Example) What?

In my training, I will get to mix with a very wide range of tourists with a wide range of cultures, languages and expectations.

(Closing Statement) where?



This variety will be very helpful as I learn to market to different segments of the world.

Q6: If you had an unhappy customer during your program, what would you do first?

この手の質問は、明確な回答や正解というもの無く、質問の内容・状況を考えさせて、即座に対応できるかを試しています。質問に出てくる状況・想定を頭の中で思い描いて、的確な回答をしてください。

(Topic Sentences) Who?

First, I will listen to the customer and what they're complaint is and try to understand the situation from their point of view.

(Reason/Explanation) Why?

If I/we are at fault in the situation, I will explain the reason why the problem occurred,

(Specific Example) How?

and I apologize right away.

(Closing Statement) what?

I would my best to not let the customer leave in an angry state or with their issue unresolved and try to improve the situation as soon as possible.

Q7: Why do you think your host company hired you? What makes you different?

この質問へも正解はありません。ただし、分かりませんという回答はNGです。回答のポイントは、あなたの強みや個性、他人より抜きん出た知識・経験・技術などです。

Example

I was hired for my positive attitude, extraordinary work ethic and knowledge of the field.

Q8: What do you like to do in your free time?

普通に回答すれば単純な自由時間についての質問ですが、禁止されているアルバイトや学校に通うなどと回答しないようにしてください。

(Topic Sentences) What?

When I can take a vacation, I enjoy traveling overseas as it gives me a chance to continue learning about different cultures and places.

(Reason/Explanation) Why?

This allows me to gain many perspectives and introspectively look at myself to improve



both personally and professionally.

(Specific Example) When and who?

Also when I have spare time to myself or on the weekends I enjoy cooking at home with my family and friends, hosting BBQ or dinner parties, working out at the gym and taking long hot bath.

(Closing Statement) How?

Taking a long hot bath is one of my favorite things to do, if I could I would love to take a hot bath three times in a day. When I'm able to take my time, I always feel very refreshed and clear my minded afterward. It helps me keep up spirits and my motivation for next day.

Q9: How do you think this internship program will help you personally and professionally in the future?

この質問は、あなたが行いたいトレーニングが、“なぜ”あなた自身やあなたの仕事上で有益なのかを「明確」に回答する必要があります。今回参加するインターンシップ/トレーニングは、あなたの人生やキャリアにおいては、ただの通過点に過ぎません。通過点の先にある人生観・将来のキャリア形成において、どのように働いてくれるか・どれほど有益なのかを回答します。その為には、しっかりした将来像を持っている必要があります。

(Topic Sentences)How and why?

The Internship will help me professionally by expanding my knowledge from different cultures as well as experiencing how other companies operate.

(Reason/Explanation)

Attaining knowledge in different perspectives of businesses will allow me to take in the good and the bad from all. This will enable me to learn and grow in everything I do personally and professionally.

(Specific Example) which?

Working in a different situation or different place has always improved myself and lets me bring in different perspectives. I've learned to never grow content and to always look for new ways to improve.

(Closing Statement) what?

Personally this opportunity to live in a foreign country will expand my view in how I look and react to different people and customs in the world



Q10: What would you tell Americans about your culture?

これから出会う友人に日本でどんな国？という質問をされて、どのように回答しますか？
ここでも正解も不正解もありますが、聞いている人が楽しめる話や、日本のこういうところが日本人として誇りに思っているというような話をしましょう。

Easy example: “The Magic of the toilet seat”, “Strange vending machine” or “kimono”
like something even interviewer can enjoy and understand the story.

Do not forget 5 w and h sentence strictures as well.